

IMPORTANT



DO NOT plug teleCalm Wireless Adapter into wall phone jack. THIS CAN DAMAGE EQUIPMENT!

Installation Video

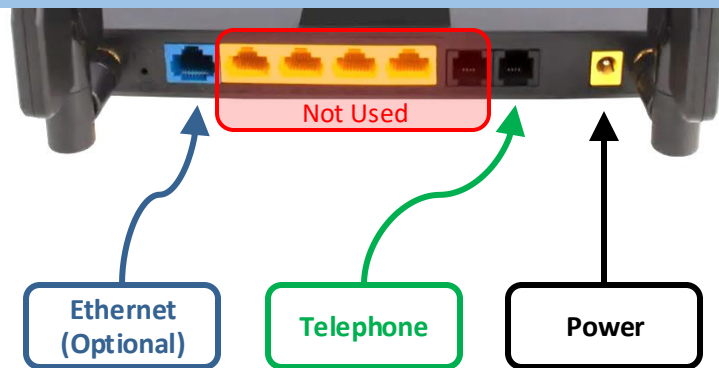
Scan this code with your camera for a video on setting up the Wireless Adapter



In the Box



Connect



Wait 10 minutes to boot up



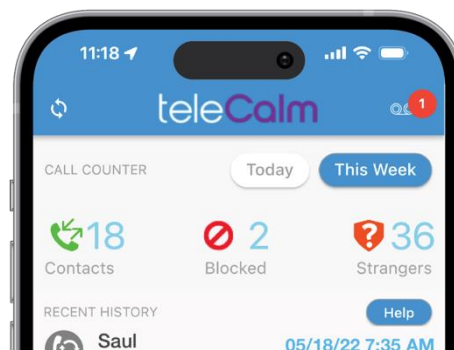
Adapter can take up to 10 minutes to connect to our service. It is normal for the lights to be solid or flashing during this time.

| LED Symbols | Status | Description |
|-------------|---------------|-------------------------------|
| Power | Off | Power is off |
| | On | Power is on (Normal) |
| System | Blinking | Offline - unable to connect |
| | Solid | Online (Normal) |
| Ethernet | Off | Ethernet cable not connected |
| | Blinking | Connected and active |
| WiFi | Off | WiFi not enabled |
| | On / Blinking | WiFi enabled |
| Cellular | Off | Cellular is disabled |
| | On / Blinking | Enabled and active |
| Phone | Off | Phone port not configured |
| | On (Solid) | Configured and ready (Normal) |
| | On (Blinking) | In-use (On a call or ringing) |

Place Incoming & Outgoing Test Calls



Add contacts in Caregiver app



Caregiver App

App Store



Google Play



Download the teleCalm Caregiver app from either the App Store or Google Play.
You can also access the Caregiver app using your browser at <https://app.teleCalmProtects.com>

Make sure to add approved contacts in the Caregiver app. These are the only calls that will go through. Setup Quiet Hours or Repeat Dialing if needed.

Keeping Your Phone Number?

Go here for information on keeping your existing phone number: <https://teleCalmProtects.com/porting>.

NOTE: Your old phone number has NOT been moved to teleCalm yet. Please follow the instructions on the website to initiate the process.

Need to Forward Your Phone?

While waiting for the number to port, you can forward the old number to the temporary teleCalm phone number. You must follow these instructions on the old phone service. In other words, the telephone must be plugged into the old phone service to setup call forwarding.

1. Pick up the telephone while connected to the old phone service.
2. Listen for a dial tone, enter ***72** and wait for a dial tone.
3. Enter the teleCalm number we provide you, followed by the **#** key.
4. You'll hear a confirmation tone when activated.

Questions? Need help?

Quickly find answers to many common questions on our FAQ at <https://teleCalmProtects.com/faq>

You can also contact our teleCalm Support team by texting/calling 888-701-0411 (Option 6 for support)